

# DOXENSE

Press release

Wasquehal - February 07, 2019

## Doxense announces the release of Watchdoc V 5.2 and Focalist© next generation

*DOXENSE, publisher of Watchdoc© and Focalist©, specialised solutions in the field of print management and optimization, recently announced its alliance with SAGES INFORMATIQUE, publisher of Zeendoc©, a cloud solution for document management, process automation and dematerialization, which will ultimately make the newly created group, a publisher offering a rich range of increasingly innovative software's.*

*On February 7th, 2019, Doxense announces the release of Watchdoc V5.2 and Focalist V2 with major innovations to meet the needs of its partners and customers.*

### Watchdoc©:

*Keep in mind that the main goals of Watchdoc© software, offered to companies wanting to control their printing, is to help them control and reduce printing costs, while minimizing their impact on the environment. Thanks to Watchdoc©, there is generally a substantial level of savings (on average 30% on an expense item that can represent up to 6% of the annual turnover \*) while increasing the quality of service to users.*

(\*) source Gartner Group

*Below, the main software innovations announced:*

### **1. Inter-server printing**

*Many customers have servers, printing devices or directories distributed in a vast technical environment. In this context, printing on demand may be impossible between the different servers in a domain. To answer this problem, Watchdoc V5.2 proposes a new function called "inter-server printing". This print mode allows users to have access to all the devices in the fleet, regardless of the location of the device and the server on which it depends, the only condition being that all print servers belong to the same domain.*

*A revolution in terms of high availability and mobility for users!*

### **2. Support for a new database**



*Watchdoc V5.2 supports Foundation DB©, one of the most promising databases of recent years, recently bought by Apple. This new technology ensures scalability and redundancy of data and facilitates the technical implementation of inter-server printing. The administrator now has the choice between the SQL database, and the Foundation DB cluster for storage.*

*Watchdoc© is based on cutting-edge technologies and thus re-inforces its reliability!*

### **3. Changing the redirection setting mode**

*The Watchdoc® redirection function was developed to allow a printing device to take over from another device that could not print for one reason or another.*

*This function has been redesigned in Watchdoc® version 5.2 and is now based on the concept of containers (pools) in which are integrated compatible devices that can replace other devices in the same container. All this with the simplest configuration!*

*One step closer to high availability with Watchdoc®, ensuring the best continuity of printing service.*

### **4. Anonymization of user data**

*Although Watchdoc® is fully compliant with the constraints imposed by the GDPR, Watchdoc® V5.2 also makes it possible to anonymise user-related data in the statistics.*

*This anonymization is simply based on the configuration of a new administration role.*

*This will please entities concerned about compliance with the GDPR regulation!*

### **5. The management of homonyms**

*Watchdoc® allows the management of printouts specific to each user of an entity. The specific case of homonymous users may present a configuration problem.*

*This occurs especially when merging multiple directories into one.*

*To counter this particular case, Watchdoc V5.2 offers a module to specify the behaviour to adopt in case of homonymy.*

*For ever more consistent directories!*

### **6. On the badge management side ...**

*The Watchdoc® badge supervision console also brings its share of new features:*

- Bulk import and deletion of user badge lists*
- Automatic notification made to the users until their badge is effectively registered. This is to ensure that all badges in circulation are properly linked to a user account.*

*Finally, each user can now manage their badge independently without using general resources or IT services (activation or deactivation in event of loss for example). This day-to-day management is accessible from the "My Account" print page.*

### **7. Other new products announced**

*Watchdoc 5.2 brings you many other new features such as the simplification of the virtual queue concept, the management of the sending protocol, the simplification of the configuration of the spool transformation, the integrated pop-ups and the Xerox® authentication modes.*

*For more information do not hesitate to contact them!*

## **Focalist©:**

*With Focalist©, Doxense meets the needs of its partners and customers, who want to manage with greater ease their IT device assets, particularly in four critical areas:*

- an accurate updated inventory in real time of their fleet regardless of the manufacturer,*
- detailed reporting of printed volumes with the consolidation of meter readings, to facilitate per page billing,*
- Improved availability of printing resources with the monitoring of consumable levels and device operation,*
- a management of your contracts for the purchase or sale of your various machines.*

*A brand-new version of Focalist© is released in 2019:*

*It has been completely redeveloped and therefore offers a completely new ergonomics, more refined reports, but also, and above all, the management of consumables, from alert to delivery. A new feature!*

**About these announcements, Vincent LEMAIRE, Managing Director of Doxense states:**

*"This announcement is important for all our customers. Inter-server management will enable them to benefit from Watchdoc© features, even with a complex infrastructure. One more step towards mobility. " and to add "The new version of Focalist© is revolutionary since it now allows an end-to-end consumable supply management. We are proud to be among the first publishers to deliver this unique feature. "*

## About Doxense

*Present in Europe, the USA, China, the Middle East, Russia and Africa, Doxense is the publisher of dedicated printing solutions. This company, created in 2005, markets a software suite dedicated to document and print management.*

*Doxense's mission is to help its customers achieve their productivity and profitability goals by making optimal use of all their printing, copying and scanning resources in a context of increasing mobility.*

*Its solutions are independent of manufacturers equipment, are non-intrusive and can generate substantial savings, both in the private and public sector. They make the user aware of, and responsible for the cost and environmental impact of their printouts. They also enable customers and partners to address the copiers and printers of all their customers and thus be able to remotely manage contracts, installed bases, consumable levels, counters, alerts and the utilisation rate of each of the devices.*

*The major technological agreements signed with most manufacturers reinforce the reputation of Doxense, whose ease of installation and the ergonomics of the solutions are well appreciated.*

*To find out more:*

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